

**Baltimore County Government's  
Provider and Community Partners COVID-19 Resource Guide**



**Baltimore County Department of Health**

*A county where people lead healthy, safe, productive lives*

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To help navigate the stream of information coming from all levels of government and the private sector in response to COVID-19, Baltimore County collects and conveys information and resources that we hope are useful to you as our community partners and fellow residents. As there are new and varying sources of information being pushed out daily, we do not assume to capture all. Rather, we curate and share the resources that appear to be most useful for your networks. Please feel free to contact us with any additional information for inclusion in future guides.

*If you have additional information for this document or you would like to contact us for further details, please contact Mary Clay at [mclay@baltimorecountymd.gov](mailto:mclay@baltimorecountymd.gov).*

*All residents, particularly those at high risk, should follow [CDC guidance](#).*



## COVID-19 Health Information



### About The Covid-19 Vaccine

Vaccines are one of the safest and most important public health tools to protect against serious illness and prevent the spread of dangerous diseases, like COVID-19. Specifically, vaccines help our bodies develop immunity to viruses and prevent us from getting sick. Review the Maryland Department of Health's [frequently asked questions](#) about the COVID-19 vaccine. Baltimore County receives doses of both approved vaccines directly from the state of Maryland.

### COVID-19 Vaccine Distribution

In alignment with the state's vaccination plan, the Baltimore County Department of Health is working to distribute the vaccine. Find information about the current status of [vaccine allocation](#) to priority groups in the County.

### Submit a Vaccine Registration Request

Baltimore County residents who want to be vaccinated should complete the online form. **Completing the form does not create an appointment for a COVID-19 vaccination.**

- \* [Submit your vaccine request](#)
- \* [Envíe su solicitud de vacuna](#)

After completing the form, residents will be contacted by County staff once they become eligible **and** when vaccines are available, with additional information about how to schedule an appointment. If you are unable to complete the form, please ask a friend, neighbor or family member for assistance.

**Please note:** There is limited supply of vaccine nationwide. Please be patient as the Health Department team works to provide everyone in the priority groups with an opportunity to make a vaccine appointment.

Visit Baltimore County's [COVID-19 updates webpage](#) for the vaccination plan and the current status of the allocations.

### COVID-19 Hotline

Residents can call 311 or Baltimore County Department of Health's hotline at 410-887-3816 with questions or concerns regarding COVID-19 such as testing and other pandemic-related matters. Hours of operation are Monday – Saturday, 8:30 a.m. – 4:30 p.m. and Sunday, 8:30 a.m. – 2:00 p.m.

### Face Coverings Mandated

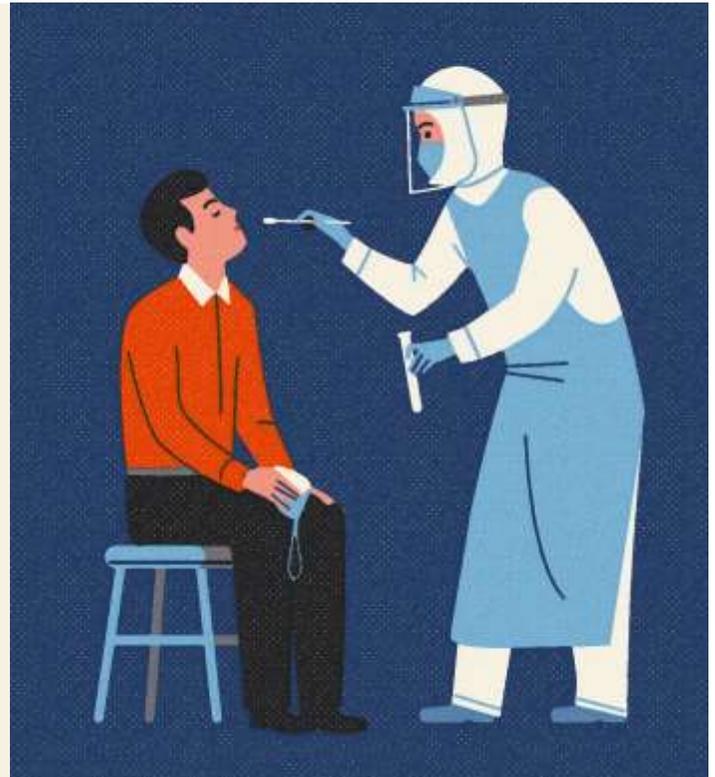
All Baltimore County residents ages 5 and up are required to wear face coverings in any indoor business, service, organization, or establishment that serves the general public. Residents are strongly encouraged to wear masks in outdoor public areas where social distancing of at least six feet is not possible. Visit the [website](#) for the requirements.

# Free COVID-19 Testing

The Baltimore County Department of Health is operating the following clinics to test patients for COVID-19.

## Schedule an Appointment: [Click Here](#)

These appointments are critical—only schedule one per person. Do not schedule multiple appointments for the same person—this will prevent others from scheduling. The name and birth date that you provide on the form must match the name and birth date on your identification. If you prefer to be called by another name during testing, please inform the testing staff.



LOCATION	APPOINTMENT DAYS AND TIMES
<u>Dundalk Health Center</u> 7700 Dunmanway Dundalk, Maryland 21222	Mondays 9 a.m. to noon <i>Bilingual staff onsite</i>
<u>Lansdowne Health Center</u> 3902 Annapolis Road Lansdowne, Maryland 21227	Mondays 3 to 6 p.m. <i>Bilingual staff onsite</i>
<u>Liberty Family Resource Center</u> 3525 Resource Drive Randallstown, Maryland 21133	Mondays 9 a.m. to noon
<u>Maryland State Fairgrounds</u> 2200 York Road Timonium, Maryland 21093 <i>This location offers drive-through testing and patients without appointments.</i>	Tuesdays, Thursdays, and Fridays 9 a.m. to noon
<u>New Antioch Baptist Church of Randallstown</u> 5609 Old Court Road Windsor Mill, Maryland 21244	Wednesdays and Fridays 9 a.m. to noon

**About Appointments and Wait Times:** The Dundalk, Lansdowne, Randallstown and Windsor Mill locations are accepting patients by appointment only. The Timonium location offers drive-through testing without appointments. The average wait time for patients without appointments is 40 minutes. It is strongly recommended that an appointment is scheduled for testing. Patients with appointments will be served first, patients without appointments may be asked to wait to be tested. For weather-related closings, visit the [Health Department website](#).



# HEALTHCARE RESOURCES

## Enroll in Affordable Healthcare Program

Uninsured Marylanders will have a chance to get quality, affordable health insurance this tax season. This innovative program, called [Maryland Easy Enrollment Health Program](#), offers uninsured Marylanders a special enrollment period to sign up for free or low-cost health coverage when they file their taxes. All they have to do is check a box on their tax forms!

This program is helping to close the uninsured gap across Maryland. Due to COVID-19 changes, the processing of personal income tax returns for 2020 will begin on Feb. 12, 2021.

Help spread the message:

- \* Easy-to-share social media graphics and newsletter language: [thesocialpresskit.com/marylandconnect](https://thesocialpresskit.com/marylandconnect)
- \* Read and share their [blog post](#) explaining the program

## 24-Hour Assistance

- \* Alzheimer's Association Helpline: 800-272-3900
- \* Baltimore County Crisis Response System: 410-931-2214
- \* Baltimore County Domestic Violence Hotline: 410-828-6390
- \* First Call for Help: 410-685-0525 or 211
- \* Grassroots Crisis Line - suicide intervention hotline: 410-531-6677
- \* Maryland Youth Crisis—suicide and other interventions: 800-422-0009
- \* REACH Hotline (Substance Use Information): 410-887-3224
- \* Sexual Assault and Domestic Violence Hotline: 410-828-6390
- \* Turnaround, Inc. (Domestic Violence/Human Trafficking): 443-279-0379
- \* The Family Tree: 800-243-7337

## Mental Health Resources

Baltimore County Bureau of Behavioral Health: Call 410-88-REACH for information and referral to substance use treatment. Monday through Saturday, 8:30 a.m. - midnight

Baltimore County Bureau of Behavioral Health HELP Line: Call 410-887-3828 to speak to a Social Worker for information and referral to behavioral health services. Days and hours of operation: Monday through Friday, 8:30 a.m. – 4:30 p.m.

Sheppard Pratt offers access to their virtual and in-person care options through a [secure, online platform](#). The Virtual Crisis Walk-In Clinic is available to any individual living in Maryland.

[Center for Child and Family Traumatic Stress](#) at Kennedy Krieger Institute provides psychiatry, case management, psychological testing, group therapies, and more to treat parents, children or entire families experiencing stress related to the pandemic and other conditions. Contact the Center for intake and telehealth referrals. Additionally, there are a limited number of in-person visits that are currently being scheduled. Calls are being accepted at 443-923-5980.

Johns Hopkins Medicine has [online resources](#) and tips for those dealing with Social Isolation.

National Alliance on Mental Illness encourages the community to visit <http://namibaltimore.org> for programs and resources. You may contact NAMI at:

410-435-2600 or [info@namibaltimore.org](mailto:info@namibaltimore.org).

## Domestic Violence Programs

Baltimore County Domestic Violence  
& Sexual Assault Hotline:  
410-828-6390 (24/7 Response)

The DOVE Program:  
LifeBridge Health Domestic Violence Program  
The Program has resources for those who are  
experiencing domestic violence or intimate partner  
abuse. Visit the [website](#) for confidential referral.

410-496-7555 (Monday – Friday, 9:00 a.m. to  
5:00 p.m.)

## Pro Bono Counseling Service

The Pro Bono Counseling WARMLine offers a free  
resource for Marylanders who are experiencing  
increased stress, anxiety, and life transition  
concerns. It's staffed by a licensed professional,  
Liz Stoner, LCSW-C, 10:00 a.m. – 6:00 p.m.,  
Monday - Friday.

Callers can connect to the WARMLine Specialist  
by calling 211 or directly calling 443-608-9182.  
The WARMLine is great for callers who are not  
sure if they want ongoing counseling but want to  
talk to a licensed social worker about stressful  
situations. Callers who speak a language other  
than English will be immediately connected to an  
interpreter with the WARMLine Specialist.

## Substance Use Programs and Treatment Centers

Please use the following resources for assessment  
and treatment to help community members dealing  
with opioid use disorder.

Baltimore County Department of Health Substance  
Use:

[https://www.baltimorecountymd.gov/  
departments/health/healthservices/substanceuse/  
index.html](https://www.baltimorecountymd.gov/departments/health/healthservices/substanceuse/index.html)

Maryland Association for the Treatment of Opioid  
Dependence. There are 7 Opioid Treatment Programs  
in Baltimore County:

<https://matod.org/member-directory>

MedMark has treatment centers in Baltimore County  
at the following locations:

Timonium  
[https://medmark.com/medmark-treatment-  
centers-timonium](https://medmark.com/medmark-treatment-centers-timonium)

Essex  
<https://medmark.com/medmark-treatment-centers-essex>

MedMark website: <https://medmark.com>



# Food Resources

See below for some food resources available in Baltimore County. Additional food resources are included in an attached list of the food pantries. For food access information call 410-887-2594 or email [food@baltimorecountymd.gov](mailto:food@baltimorecountymd.gov). If you are a senior, or need to request food on behalf of a senior, with food access needs, call 410-887-2594 or email [aginginfo@baltimorecountymd.gov](mailto:aginginfo@baltimorecountymd.gov).

## Baltimore County Food Distribution

Baltimore County is offering limited food distribution for families. Food is available a first come, first served basis. Visit:

<https://www.baltimorecountymd.gov/News/foodresources.html> for locations.

*\*The locations may change, please refer to the website for the most up-to-date information.*

## Supplemental Nutrition Assistance Program (SNAP)

The Maryland Department of Human Services offers federally-funded [SNAP](#) benefits to individuals and families to eliminate food insecurity. To see if you qualify for monthly benefits to help purchase food, visit:

<https://mydhrbenefits.dhr.state.md.us/dashboardClient/#/home>.

Due to the pandemic, SNAP recipients may order food [online at participating retailers](#).

CCBC also can help residents enroll in the SNAP program. For a screening, call 443-840-4122 or email [SNAPbenefits@ccbcmd.edu](mailto:SNAPbenefits@ccbcmd.edu).

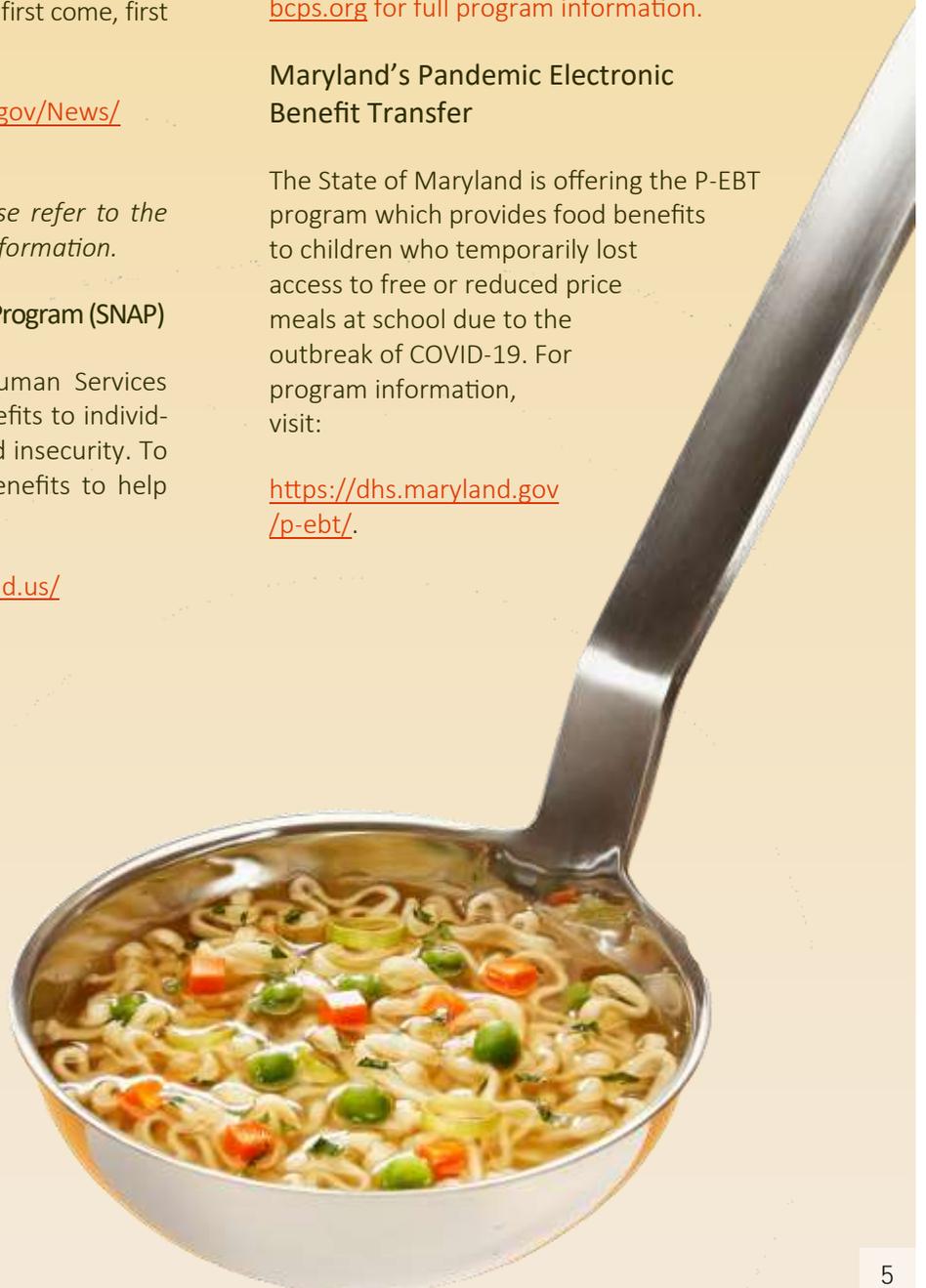
## BCPS Meals Program

Baltimore County Public Schools will provide school meals, at no cost, to all children ages 2-18 by curbside pickup or by bus delivery. Visit [bcps.org](http://bcps.org) for full program information.

## Maryland's Pandemic Electronic Benefit Transfer

The State of Maryland is offering the P-EBT program which provides food benefits to children who temporarily lost access to free or reduced price meals at school due to the outbreak of COVID-19. For program information, visit:

<https://dhs.maryland.gov/p-ebt/>.





## Housing and Utilities Assistance

### National Eviction Moratorium

The CDC has extended its [moratorium on evictions nationwide](#) until March 31, 2021. This declaration extends protections to renters at risk of eviction for nonpayment of rent due to income loss as a result of the COVID-19 outbreak. The CDC has provided a [Frequently Asked Questions](#) document.

### Emergency Assistance Program

Emergency rent assistance for Income Qualified Families:

<https://dhs.maryland.gov/weathering-tough-times/emergency-assistance/>

### Mortgage Payments & Foreclosure Prevention

President Biden has ordered a foreclosure moratorium on all federally-backed mortgages until at least March 31, 2021. In addition, President Biden has ordered an extension on forbearance programs for federally-backed mortgages. Additional information is being made available at the time of publication. Please visit the [US Consumer Financial Protection Bureau's website](#) for more information.

Governor Hogan's Executive Order related to [Evictions, Repossessions and Foreclosures](#) remains in effect.

According to Maryland's Department of Labor, homeowners should be aware that this order does not release the debt obligations or otherwise dismiss a foreclosure case that was already in process. However, the order may provide an opportunity to take advantage of mortgage relief programs to avoid foreclosure. Homeowners should contact their lender or servicer to discuss available options.

If there was already a foreclosure action filed in court or you received a Notice of Intent to Foreclose *prior* to April 3, 2020, then the foreclosure case may proceed. For help understanding the options when faced with foreclosure or assistance communicating with the mortgage lender or servicer, call the Maryland HOPE hotline at 1-877-462-7555 for a referral to a nonprofit housing counseling or legal service agency. Information and resources are available at:

<https://www.dllr.state.md.us/finance/consumers/frmortgagecovid.shtml>.



## Housing and Utilities Assistance (cont'd.)

### Take Advantage of Flexible Payment Options and Energy Assistance Funds

[BGE](#) urges residential customers who are not current on their BGE payments to visit [BGE.com/billhelp](https://www.bge.com/billhelp) or call 800-685-0123 immediately to speak with a customer care representative about establishing flexible payment arrangements and options for energy assistance grants.

Service terminations are always a last resort and can often be avoided if customers contact BGE to discuss options before they fall behind in their payments. BGE has expanded billing and payment options to include:

- Elimination of down payment/security deposit requirements to start a payment arrangement
- Extension of payment periods for balances for a minimum of 12 months for residential customers or 24 months for customers receiving energy assistance from the state's Office of Home Energy Programs (OHEP)

- BGE will also connect customers to agency energy assistance funds to which BGE has increased contributions.

BGE recognizes the financial challenges customers may be facing due to the COVID-19 pandemic and is continuing to work with every customer who needs assistance to ensure the continuation of their gas and electric services. To make a payment, customers should utilize [bge.com/payment](https://www.bge.com/payment) or call 833-209-5245.

BGE customers can also apply for energy assistance through the Maryland Department of Human Services by contacting their [Local Energy Assistance Office](#), or by calling the [Office of Home Energy Programs](#) at 800-332-6347. BGE customers who have completed the energy assistance process with the State can also apply for further assistance with the [Fuel Fund of Maryland](#).



# JUDICIAL NEWS AND LEGAL ASSISTANCE

## Legal Services

Help is available to understand your rights. Traducción al español en la parte posterior. Organizaciones marcadas con \* ofrecen servicios en español.

### District Court Self-Help Resource Center\*

Advice Only, Walk-in Service Only

1 Rolling Cross Road, 2nd Fl., Catonsville 21228

410-260-1392

<http://mdcourts.gov/legalhelp/districtctselfhelpctr.html>

Monday – Friday, 8:30 a.m. to 8:00 p.m.

### Maryland Legal Aid\*

Advice and Representation for Income Qualified Persons

410-427-1800

[www.mdlab.org](http://www.mdlab.org)

Online Form or Phone Intake Only:

Monday – Thursday, 9:30 a.m. to 4:00 p.m.

### Maryland Volunteer Lawyers Service\*

Advice and Representation for Income Qualified Persons

410-547-6537

<https://mvlslaw.org/get-legal-help/>

Online Form or Phone Intake:

Monday – Thursday, 9:00 a.m. to 12:00 p.m.

### Fair Housing Action Center of Maryland\*

Tenant Advocacy Only

<https://www.fairhousingmd.org/>

443-447-7336

Phone Intake: Tuesday and Wednesday, 10:00 a.m. to 2:00 p.m.

### CASA of Maryland\*

Legal Advice Only for Income Qualified Immigrants

8151 15<sup>th</sup> Avenue, Hyattsville 20783 (Space is limited)

Tuesdays, 7:00 a.m. at CASA's Multicultural Center

<https://wearecasa.org/programs/legal/>

## Mediation

Mediation brings both sides together to try to resolve disputes outside of the courtroom.

District Court of MD, Alternative Dispute Resolution Office

<https://mdcourts.gov/district/adr/home/rentcourt>

Ask courtroom clerk or presiding judge when you go to court.

The Conflict Resolution Center of Maryland\*

443-297-7891

[mediation@crcbaltimorecounty.org](mailto:mediation@crcbaltimorecounty.org)

<http://crcbaltimorecounty.org/>

## Maryland District Court

### General Information for Evictions

#### Maryland Courts extend Phase Two of the Reopening Plan until March 14, 2021.

Visit the MD District Court [website](#) for housing matters. Tenants may have certain rights including:

- The right to know the amount of rent due and have a judge hear any dispute.
- Landlords must keep a ledger of rent charges and payments.
- If the landlord fails to repair a condition on the property that is a threat to life, health, or safety after reasonable notice, a tenant may ask to pay rent into escrow with the Court until repairs are made to the home. The tenant may also ask the Court to reduce the rent.
- Landlords must have a license to rent a residential property.
- If a tenant had an eviction that was pending or scheduled before the state of emergency, the constable may now carry out that eviction.

Landlords may wish to view the [MD Courts webpage](#), which shares information for housing court cases.

## Housing Discrimination or Unfair Practices

Office of the Attorney General

Consumer Protection Division (Advice Only)\*:

Tips on how landlords and tenants can communicate positively and constructively:

<https://www.marylandattorneygeneral.gov/Pages/CPD/landlords.aspx>

Baltimore County Human Relations Commission (Discrimination Allegations Only):

<https://www.baltimorecountymd.gov/Agencies/humanrelations/>





## Resources for Consumers

### Financial Services for Individuals and Families

Baltimore County and The CASH Campaign of Maryland offer referrals to programs and support services that can relief financial concerns. Residents can be referred to CASH Campaign to connect with trained Financial Navigators help access programs and services to manage income disruptions and other financial concerns, such as: Temporary Cash Assistance, SNAP, Healthcare Programs, WIC, Utility Assistance, Eviction Assistance, Foreclosure Prevention, Credit and Financial Counseling and Resources for Non-English Speaking Residents. Call Baltimore County 311 between Monday and Friday, 8:00 a.m. – 4:30 p.m. or use this online form (which translates to Spanish): [Baltimore County Financial Navigators](#).

### Maryland General Assembly Passes the RELIEF Act

Direct stimulus payments will be made to Marylanders who filed their 2019 tax returns and qualified for the Earned Income Tax Credit. Similar to federal stimulus payments, no application for relief is necessary.

Marylanders who annually earn:

\$50,954 (\$56,844 married filing jointly) with three or more qualifying children

\$47,440 (\$53,330 married filing jointly) with two qualifying children

\$41,756 (\$47,646 married filing jointly) with one qualifying child

\$15,820 (\$21,710 married filing jointly) with no qualifying children

Will receive \$300 for individuals and \$500 for families. Click [here](#) to learn more about the program.

### Federal Earned Income Tax Credit

The Earned Income Tax Credit (EITC) helps low- to moderate-income workers and families get a tax break. If qualified, use the credit to reduce the taxes owed – and maybe increase a refund.

Who Qualifies

The EITC may be claimed if household income is low- to moderate. The amount of credit may change if there are children or dependents, are disabled or meet other criteria.

Military and clergy should review our [Special EITC Rules](#) because using this credit may affect other government benefits.

Use the [IRS EITC qualification assistant](#) to determine qualifications.

To learn more about the EITC, visit the [IRS EITC webpage](#).

### Student Loans

The US Department of Education its COVID Emergency Relief Flexibilities until at least September 30, 2021. For updates and additional information, please monitor:

<https://studentaid.gov/announcements-events/coronavirus>

# Workers and Business Owners Assistance

## Unemployment Insurance Benefits

The Maryland Department of Labor provides eligibility requirements, application and other information for claimants on their webpage:

<http://dllr.state.md.us/employment/unemployment.shtml>.

The Division of Unemployment Insurance has an inquiry form for claimants at:

<http://www.labor.maryland.gov/UIHelp>.

Claimants may use this form to ask about unemployment benefits. Claimants are asked to submit a description of their issue or inquiry, and will receive a tracking number that will help them keep track of their inquiry. Claimants may also call a Claims Agent to discuss issues with their UI account at 667-207-6520. Visit the DLLR UI [webpage](#) for tips and more information.

## Baltimore County Department of Economic and Workforce Development

The [Department of Economic and Workforce Development \(DEWD\)](#) has compiled multiple resources available at the federal, state and local levels that is specific to your needs. For more information, visit DEWD's [COVID-19 Assistance webpage](#). For questions, call 410-887-8000 or email:

[businesshelp@baltimorecountymd.gov](mailto:businesshelp@baltimorecountymd.gov).

## Two Baltimore County Career Centers Are Open by Appointment

Baltimore County Career Centers at Hunt Valley and Liberty Center are now open by appointment only. Workers can schedule an appointment with a Career Consultant [online](#). Eastpoint Career Center is still operating virtually.

## Job Board

Visit [baltimorecountymd.gov/jobboard](http://baltimorecountymd.gov/jobboard) for a list of job openings in Baltimore County and throughout the region. Includes link to the [State of Maryland's Job Board](#).

## Additional Resources for Workers

### Office of the Maryland Attorney General

You may find the COVID-19 Consumer FAQ useful. For more information and updates related to consumer matters, visit:

<https://www.marylandattorneygeneral.gov/>.

### Public Justice Center

The Center has a comprehensive guide to your rights for accessing paid sick leave, family medical leave, unemployment benefits, changes in employment status and more:

[http://www.publicjustice.org/en/legal\\_help/workers-rights-and-covid-19/](http://www.publicjustice.org/en/legal_help/workers-rights-and-covid-19/).

## Help for Businesses Affected by COVID-19

Owners of businesses located in Baltimore County may find resources to help weather these challenging times. Visit the [Baltimore County COVID-19 Business Resources](#) for more information on programs and assistance. Help is still available for qualified businesses.

## Maryland General Assembly Passes the RELIEF Act

Maryland small business owners may be eligible for a Sales and Use Tax Credit through the recently enacted RELIEF Act. The Comptroller of Maryland has shared FAQs for business owners. Click [here](#) to view.

Grants and loans are also available to eligible Maryland business owners. View more information on the Comptroller's [website](#).

## Maryland Tax Forbearance for Business Owners

Comptroller of Maryland has extended filing and payment deadlines for certain Maryland business taxes and quarterly estimated income tax returns and payments that would be due in January, February, and March 2021 until April 15, 2021. No interest or penalties will be assessed and there is no need to file a request for extension. Click [here](#) to read the full press release.

## Resources for Foreign-Born Persons

Where available throughout this Guide, we have included information for Spanish speaking persons.

### Información de la Ley RELIEF

La Ley RELIEF de 2021, promulgada por la Asamblea General de Maryland y promulgada por el Gobernador, proporciona pagos de estímulo directo para los residentes de Maryland que califiquen, subvenciones de seguro de desempleo para los residentes de Maryland que califiquen y subvenciones y préstamos para pequeñas empresas que califiquen. Esta página web proporciona información sobre la elegibilidad de pago e información adicional sobre la ejecución de la Ley de ALIVIO por parte del Contralor de Maryland.

Para obtener más ayuda, envíe un correo electrónico a [ReliefAct@marylandtaxes.gov](mailto:ReliefAct@marylandtaxes.gov) o llame al **1-833-345-0787** para obtener más ayuda.

### Individuos

[PORTAL DE ESTÍMULO: Verifique su elegibilidad o estado de pagos aquí](#)

[Preguntas frecuentes sobre los pagos directos de estímulo](#)

[Preguntas frecuentes Subvenciones del seguro de desempleo](#)

[Acta "RELIEF" Preguntas frecuentes Asistencia de Desempleo](#)

[Preguntas frecuentes sobre pagos por impacto económico de Maryland](#)

### Pequeñas empresas y organizaciones sin fines de lucro

[Preguntas frecuentes sobre el crédito fiscal por uso y ventas](#)

[Acta "RELIEF" Preguntas frecuentes sobre créditos de Ventas y Uso](#)

[Preguntas frecuentes sobre subvenciones y préstamos de la Ley RELIEF](#)

[Préstamo y Programas de Subvención Preguntas frecuentes](#)

[Subvenciones y préstamos de Maryland elegibles para la resta del pago de alivio del coronavirus en la Forma 502LU](#)

### Federal Eviction Moratorium Issued

A [federal eviction moratorium](#) issued by the Centers for Disease Control (CDC) is in effect until March 31, 2021, extending vital protections to tens of millions of renters at risk of eviction for nonpayment of rent during the global pandemic.

[Formulario] declaración sujeta a sanciones por falso testimonio en relación con la orden de los centros para el control y la prevención de enfermedades para la suspensión temporal de desalojos a fin de prevenir una mayor propagación del COVID-19:

[https://www.cdc.gov/coronavirus/2019-ncov/more/pdf/322024\\_B\\_EvictionDeclare\\_esp\\_508.pdf](https://www.cdc.gov/coronavirus/2019-ncov/more/pdf/322024_B_EvictionDeclare_esp_508.pdf)

### Bienvenido al registro de vacunación de Maryland

El Departamento de Salud de Maryland recomienda que todos los residentes de Maryland se vacunen contra la gripe y otras enfermedades.

Regístrese aquí para una cita en un departamento de salud local u otro socio comunitario.

Para obtener una copia del registro de vacunación oficial de su familia, [Visite Maryland MyIR](#).

### Beneficios de Desempleo - La División de Seguro de Desempleo - Ayuda en Español

La División del Seguro de Desempleo proporciona beneficios a las personas que por razones involuntarias están desempleados y las cuales están disponibles, capacitadas para trabajar y activamente buscando trabajo. Haga clic en un sitio web:

<http://dllr.state.md.us/spanish/desempleo.shtml>.

### Maryland Department of Human Resources Notice

El Departamento de Servicios Humanos (DHS) reconoce las preocupaciones que afronta la nación a causa del impacto del "Coronavirus (COVID-19)" y, en respuesta, ha tomado una serie de medidas para ayudar a mantenerle a usted, nuestros clientes y a todos los miembros de la familia de DHS seguros y saludables mientras limitamos cualquier impacto sobre nuestra capacidad de servirle. Teniendo esto en cuenta, le sugerimos utilizar el portal myDHR para aplicar por beneficios, avisar sobre cambios y cargar (upload) cualquier documento necesario para procesar su caso.

Nos complace avisarle que todos los períodos de redeterminación para los programas de Asistencia de Nutrición Suplementaria (SNAP), Asistencia Temporal en Efectivo (TCA), Asistencia Temporal por Discapacidad (TDAP) o Asistencia Pública para Adultos (PAA) que se vencen en los meses de octubre a marzo han sido pospuestos hasta nuevo aviso. Los períodos de recertificación para Medicaid (MA) que se vencen desde marzo de 2020 hasta marzo de 2021 han sido extendidos hasta el 31 de marzo de 2021. Si su redeterminación se vence en cualquiera de estos meses, USTED NO TIENE QUE HACER NADA en este momento. Su nueva redeterminación será reprogramada como sigue:

[https://dhs.maryland.gov/blog/wp-content/uploads/RedetFlyer\\_Oct\\_Recertification\\_SP-1.png](https://dhs.maryland.gov/blog/wp-content/uploads/RedetFlyer_Oct_Recertification_SP-1.png)



# INTERNET ACCESS & PUBLIC Wi-Fi

## One-Hour Public Computer Appointments at Library Branches

Appointments are available Monday through Saturday, from 10 a.m. to 3 p.m. For instructions and to schedule an appointment visit:

<https://www.bcpl.info/services/public-computers-wifi.html>.

## Wi-Fi Outside of Public Libraries

External free Wi-Fi capacity is available at all Baltimore County Public Library (BCPL) branch parking lots. Residents will be required to remain in their vehicles or otherwise adhere to all social distancing guidelines. For the nearest branch visit:

<https://www.bcpl.info/services/public-computers-wifi.html>.

## Recreation and Parks' Public Wi-Fi Locations

Baltimore County has 41 free Wi-Fi sites located at Recreation and Parks' PAL Centers, recreation centers and park facilities. A list of the locations can be found at:

[www.baltimorecountymd.gov/Agencies/infotech/wifilocations.html](http://www.baltimorecountymd.gov/Agencies/infotech/wifilocations.html).

## Public Wi-Fi Locations Map

Residents can visit the [BaltCo Go-Online Map](#) to find the closest available free internet service throughout the County. Users can search for locations closest to where they live:

<https://bc-gis.maps.arcgis.com/apps/webappviewer/index.html?id=5b3d0102bf6240d0b161c7103f8e9bee>

## At Home Internet Offerings

Verizon is offering \$20/month internet services for those households who qualify for Lifeline. [Learn more here.](#)

Comcast's Internet Essentials continues to offer new customers who are income eligible internet services for \$10/month. [Learn more here.](#)

## Affordable Telephone and Wireless Communications

Lifeline, a FCC program of affordable communications services to for low-income consumers, offers a discount on monthly telephone service, broadband Internet service, or bundled voice-broadband packages purchased from participating wireline or wireless providers. Visit <https://www.fcc.gov/lifeline-consumers> for program information and to apply.



# Resources for Seniors

Visit the [Department of Aging’s webpage](#) for current information and resources.

## Maryland Access Point (MAP)

Seniors can call the Maryland Access Point at 410-887-2594. Calls are answered by a team of Certified Information and Assistance Specialists (CIRS), Monday through Friday, between the hours of 8:30 a.m. and 4:30 p.m.

## BCAUSE Program

The Baltimore County Age-Friendly Upgrades for Seniors (BCAUSE) program offers 65+ years homeowners the opportunity for home repairs or safety modifications so they may live safely as they age. BCAUSE offers up to \$4,500 of home repairs or safety modifications. Homeowners at ≤ 50% of the median income who are interested in the program can call Baltimore County MAP, 410-887-2594, Monday-Friday, 8:30 a.m. - 4:30 p.m. for more information.

## ADDITIONAL RESOURCES FROM THE NATIONAL COUNCIL ON AGING:

### Government Information

[Coronavirus.gov](#): Official government website with information about the outbreak.

[Centers for Disease Control and Prevention](#): The latest information on COVID-19 including safety tips and home care advice.

[Medicare.gov](#): The source for your Medicare questions about COVID-19.

### Additional Helpful Resources

#### Benefits and Services

[BenefitsCheckUp.org](#)

[Eldercare Locator](#)

#### Chronic Illness and Disability

[Administration for Community Living](#)

[American Diabetes Association](#)

[American Heart Association](#)

[American Lung Association](#)

[National Council on Independent Living](#)

#### Finances

[Consumer Financial Protection Bureau](#)

[Internal Revenue Service](#)

Information on [Tax Day \(July 15\)](#) and [stimulus payments](#).

[Senior Medicare Patrol](#) on COVID-19 related Medicare fraud.

[Social Security Administration](#)

#### Caregiving

[Family Caregiver Alliance](#)

[National Alliance for Caregiving](#)

#### Food and Nutrition

[Feeding America](#)

[Meals on Wheels](#)

[LGBTQ](#)

[POZ](#)

SAGE Hotline: 1-877-360-LGBT

#### Medicines

[FamilyWize](#)

[GoodRX](#)

[NeedyMeds](#)

#### Mental Health and Social Isolation

[Coalition to End Social Isolation and Loneliness](#)

Disaster Distress Helpline: 1-800-985-5990

Friendship Line (Institute on Aging): 800-971-0016

[National Alliance on Mental Illness](#)

#### Physical Activity

[National Center on Health, Physical Activity and Disability \(NCHPAD\)](#)

[National Institute on Aging Go4Life](#)

#### Veterans

[Department of Veterans Affairs](#)

[VA National Center for PTSD](#)

# General Community Information

## Family Resource Academy On Demand

In partnership with professional child development specialists and veteran family members, the Family Resource Academy has designed a series of FREE On Demand workshops, *Emotion Regulation* (Caregiving is an emotional journey. Learn ways to cope with different emotions.) and *A Personal Story of Trauma and Recovery* (A former criminal defense attorney and juvenile advocate shares her personal story). The Family Resource Academy may be just what's needed for support, strength, and understanding that can enhance anyone's ability to parent a child with intensive behavioral health needs and to understand and reduce the effects of Adverse Childhood Experiences. Register at [FamilyNavigator@cc-md.org](mailto:FamilyNavigator@cc-md.org) or 667-600-3074 and a link will be forwarded.

## Warming Shelter

A daytime Warming Center is available at the West Inverness Recreation Center (8301 Lynch Rd., Dundalk, MD 21222). The Warming Center is open weekdays from 9:00 a.m. to 3:00 p.m. (unless County government is closed due to holidays or inclement weather). Visitors to the Warming Center will have access to a warm place to sit, electrical outlets for charging devices, bathrooms, and resource information.

## Freezing Weather Shelters Activation

The Baltimore County Freezing Weather Shelter Plan is activated during days with extreme night time cold conditions. Beginning at 7:00 p.m. through 7:00 a.m. the following morning, guests are asked to arrive for intake at each shelter between 7:00 p.m. and 10:00 p.m. each evening during activation.

Those in need of shelter should call the Department of Social Services' Information, Referral and Screening line at [410-887-TIME \(8463\)](tel:410-887-8463), selection option 1 during regular business hours or the Baltimore County DSS After Hours service at [410-583-9398](tel:410-583-9398) outside of regular business hours.

## Website & Social Media Links

Maryland Department of Health:

[www.coronavirus.maryland.gov](http://www.coronavirus.maryland.gov)

Twitter [@MDHealthDept](https://twitter.com/MDHealthDept)

Baltimore County Government:

[www.baltimorecountymd.gov](http://www.baltimorecountymd.gov)

Twitter: [@BaltCoGov](https://twitter.com/BaltCoGov)

Baltimore County Health Department:

[www.baltimorecountymd.gov/agencies/health](http://www.baltimorecountymd.gov/agencies/health)

Baltimore County Executive Johnny Olszewski

Twitter: [@BaltCoExec](https://twitter.com/BaltCoExec)

Baltimore County Public Schools: [www.bcps.org](http://www.bcps.org)

Twitter: [@BaltCoPs](https://twitter.com/BaltCoPs)

Baltimore County Public Library System: <https://bcpl.info/>

